

Third Sector Trends Study in North West England (2016)

Welcome

The Third Sector Trends Survey in North West England 2016

This questionnaire is part of a unique long-term study on the voluntary and community sector which will be running right across the North of England

Whether your organisation or group is big or small, flourishing or struggling financially - or just carrying on more or less as normal - we need to hear from you.

The survey takes between just 10 and 15 minutes to complete and you shouldn't need to check up any facts and figures to fill it in.

Using the findings, we will build a picture of how organisations and groups work, how they get their resources and how they are planning to work in future.

This will help us to inform national and local government, health organisations and charitable foundations to make good decisions on how to invest in the activity of the third sector. It will also help the third sector itself show the extent and value of the work it does.

You can use this questionnaire if you are based in other regions, but if your organisation is based in **Yorkshire and the Humber**, you may like to use this link instead:

And if your organisation is based in **North West England** you may like to use this instead:

The results from the study will be published and freely available to you in spring 2017. Reports from the study so far can be found at <http://www.communityfoundation.org.uk/third-sector-trends-study>

Durham University will make sure that all data are held anonymously and will treat all information with the strictest confidence.

With very best wishes and thanks for your help,

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Note that once you have clicked on the CONTINUE button at the bottom of each page you can not return to review or amend that page. But when you've finished the survey you can print off your responses if you want to.

We'd like you to tell us about your organisation

1. In which year (approximately) was your organisation or group established

2. How do you usually describe your organisation or group? (Tick all that apply)

- Informal organisation or group
- Registered charity - Independent
- Registered charity - Branch of larger organisation
- Unregistered charity
- Social enterprise
- Company Limited by Guarantee (CLG)
- Community Interest Company (CIC)
- Community Interest Organisation (CIO)
- Industrial and Provident Society (IPS)
- Other

2.a. If you selected Other, please specify:

3. Where does your organisation or group operate? (Tick all that apply)

- Neighbourhood/village
- Local Authority / County Council District (or former District)
- More than one Local Authority (or former County Council Borough or District)
- Regional (e.g. North East England / North West England) / Yorkshire and the Humber)
- More than one region in the North of England
- Nationwide
- International

3.a. Does your organisation or group work: (Please tick one answer only)

- Mainly in rural areas?
- Mainly in urban areas?
- Mainly in inner city areas?
- A mixture of rural and urban areas?
- Other

4. In which Local Authority / County Council Borough is the main office/location of your organisation or group? (Tick only one answer)

- Bolton, Greater Manchester
- Bury, Greater Manchester
- Manchester, Greater Manchester
- Oldham, Greater Manchester
- Rochdale, Greater Manchester
- Salford, Greater Manchester
- Stockport, Greater Manchester
- Tameside, Greater Manchester
- Trafford, Greater Manchester
- Wigan, Greater Manchester
- Knowsley, Merseyside
- Liverpool, Merseyside
- Sefton, Merseyside
- St Helens, Merseyside
- Wirral, Merseyside
- Cheshire East, Cheshire
- Cheshire West and Chester, Cheshire
- Halton, Cheshire
- Warrington, Cheshire
- Blackburn with Darwen, Lancashire
- Blackpool, Lancashire
- Burnley, Lancashire
- Chorley, Lancashire
- City of Lancaster, Lancashire
- City of Preston, Lancashire
- Fylde, Lancashire
- Hyndburn, Lancashire
- Pendle, Lancashire
- Ribble Valley, Lancashire
- Rossendale, Lancashire
- South Ribble, Lancashire
- West Lancashire, Lancashire
- Wyre, Lancashire
- Allerdale, Cumbria
- Barrow-in-Furness, Cumbria
- Carlisle, Cumbria
- Copeland, Cumbria
- Eden, Cumbria
- South Lakeland, Cumbria

4.a. If you are based elsewhere, please tell us the name of the Local Authority or County Council Borough where you are located

5. Please tell us the post code of your main office or location of your organisation or group (this is to map organisations geographically only)

We need to get a better picture of the kind of organisation or group you are and what you are trying to achieve just now.

6. What is the *main* thing your organisation or group does? (Tick just one answer).

- Provides front-line services to beneficiaries (e.g. providing accommodation, care services, community transport, training etc)
- Provides direct support services to beneficiaries (e.g. providing advocacy, advice and guidance)
- Provides indirect support services to beneficiaries (e.g. carrying out research, policy development, campaigning)
- Provides infrastructure support to the voluntary and community sector
- Provides grants to the voluntary and community sector as a Foundation or Trust
- Other

6.a. If you selected Other, please specify:

7. Who are the main beneficiaries of your organisation's or group's activities? (Tick all that apply)

- People in general
- Children and young people
- Older people
- People with physical disabilities
- People with physical health conditions
- People with mental health conditions
- People of a particular ethnic or racial origin
- People with homelessness and housing issues
- Carers
- Unemployed/workless people
- People with concerns about gender and sexuality
- People in rural areas
- People in disadvantaged urban areas
- People or households living in poverty
- Other Third Sector Organisations
- Other

7.a. If you selected Other, please specify:

8. If you had to describe the way your organisation or group usually works, which of the following factors reflect your main approach? (Tick one answer on each line)

	Strongly agree	Agree	Disagree	Strongly disagree
We devote most of our time to help the local area where we are based	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We strive to get bigger as an organisation so that we can achieve more	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We prefer to work with other organisations or groups to achieve more collectively	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We want to influence local decision makers in the public sector so that more is achieved in our area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We do things our own way to help our beneficiaries because we know it works	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We work hard to become more professional and businesslike so we can compete with bigger organisations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To be honest, we just want to be left alone to do our own thing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Your organisation

Organisations and groups need resources of people, money and ideas to achieve things - so can you tell us about that now, please?

9. What was your organisation's or group's income in the last financial year? (Tick one answer only)

- No income
- £1 - £2,000
- £2,001 - £5,000
- £5,001 - £10,000
- £10,001 - £25,000
- £25,001 - £50,000
- £50,001 - £100,000
- £100,001 - £250,000
- £250,001 - £500,000
- £500,001 - £1,000,000
- £1,000,001 - £5,000,000
- £5,000,001 plus

10. Over the last two years, has your organisation's or group's income: (Tick one answer only)

- Risen significantly
- Remained about the same
- Fallen significantly

11. Approximately how many paid staff and volunteers does your organisation or group have? (Tick one answer on each line)

	None / not applicable	1-2	3-5	6-10	11-20	21-50	51-100	100 plus
Paid full-time staff	<input type="radio"/>							
Paid part-time staff	<input type="radio"/>							
Volunteers (excluding trustees)	<input type="radio"/>							
Trustees and committee members	<input type="radio"/>							

12. Over the last two years, has the number of paid staff, trustees and volunteers in your organisation increased, stayed the same or been reduced? (Tick once on each line)

	Increased	Stayed the same	Reduced	Not applicable to us
Paid full-time staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Paid part-time staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Volunteers (excluding trustees)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trustees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. We'd like to know if you have applied for grant funding in the last 2 years from any of the following types of grant funding organisations (Please tick once on each line)

	In last 2 years we made an application and were successful	In last 2 years we made an application but unsuccessfully	In last 2 years we did not make an application
To a large national grant giving foundation or trust (e.g. Garfield Weston, Lloyds Bank Foundation, Big Lottery, Comic Relief, BBC Children in Need, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To a local grant giving trust (e.g. your local Community Foundation, a local philanthropic trust or foundation, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To a local public sector organisation (e.g., the local authority, a health trust, police or fire and rescue authority, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. We'd like to know if you intend to apply for grant funding from the following types of grant funding organisation (Please tick once on each line)

	We are already working on a grant application	We will almost definitely apply for a grant	We are quite likely to apply for a grant	We will not apply for a grant
To a large national grant giving foundation or trust (e.g. Garfield Weston, Lloyds Bank Foundation, Big Lottery, Comic Relief, BBC Children in Need, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To a local grant giving trust (e.g. your local Community Foundation, a local philanthropic trust or foundation, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To a local public sector organisation (e.g., the local authority, a health trust, police or fire and rescue authority, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15. If you decide to approach a grant funding organisation for some money, how important are the following factors? (Tick one answer on each line)

	Very important	Important	Of some importance	Of no real importance	Not applicable
If we know the grant funder gives a lot of grants around here	<input type="radio"/>				
If we have received a grant from this funder in the past	<input type="radio"/>				
If we're sure that we can do the work on our own without partners	<input type="radio"/>				

If the grant funder has a regional representative to talk to	<input type="radio"/>				
If the grant funder is based in our region	<input type="radio"/>				
If we have established a good relationship with the grant funder	<input type="radio"/>				
If the application process is really simple	<input type="radio"/>				

Your organisation - training and support

16. Does your organisation or group have a training budget? (Tick one answer)

- Yes
 No

17. To what extent does your organisation or group need *more* training in the following areas? (Tick one answer on each line)

	High Priority	Low Priority	Not Needed
Managing staff / volunteers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fundraising	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bidding for grants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Strategic management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial management	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Business planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Marketing and publicity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tendering and commissioning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18. If you need support or training, where would you usually to to get this? (Tick one on each line)

	From a local infrastructure body (such as a Council for Voluntary Services)	From a national body (such as NCVO or Charity Commission)	From the local authority or other public sector body	From a university or local college	From a local private sector business or specialist professional (e.g. a law firm)	We'd do it ourselves	Not applicable to us
Employee issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Volunteer issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Finance issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Governance issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fundraising issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

The role of volunteers in your organisation or group

19. Who are your volunteers and how do you attract them to work with you? (Tick one answer on each line)

	Strongly agree	Agree	Disagree	Strongly disagree	Not applicable to us
We make a big effort to recruit volunteers (by advertising, staging events, etc.)	<input type="radio"/>				
We rely mainly on older volunteers (aged 55 plus)	<input type="radio"/>				
Most of our volunteers come to us by 'word of mouth'	<input type="radio"/>				
We rely mainly on female volunteers	<input type="radio"/>				
We rely mainly on volunteers who do occasional work for us	<input type="radio"/>				
We rely mainly on other organisations to help us find volunteers (e.g. a CVS or volunteer bureau)	<input type="radio"/>				
We rely mainly on black and minority ethnic group volunteers	<input type="radio"/>				
We are becoming increasingly reliant on younger volunteers (aged up to 25 years)	<input type="radio"/>				

20. What is your experience of working with volunteers? (Tick one answer on each line)

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Not applicable to us
We rely mainly on volunteers who commit time on a very regular basis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Supporting volunteers often costs us more than the benefit we get from them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We don't normally take on volunteers unless we have been funded to do so	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We rely mainly on volunteers who can work unsupervised	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Many of our volunteers are our service users/beneficiaries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We rely mainly on volunteers who do occasional work for us	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We could not keep going as an organisation or group without volunteers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We see it as part of our social duty to provide opportunities to volunteers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Your organisation - income and assets

You're more than half way through now, please keep going as we're going to ask you soon about how you feel about the future

21. How important are the following sources of funding for your work? (Tick one answer on each line)

	Most important	Important	Of some importance	Least important	Not applicable
Grants	<input type="radio"/>				
Contracts	<input type="radio"/>				
Earned income (e.g retail, selling goods or services but not contracts)	<input type="radio"/>				
Income from investments (e.g. stocks and shares, interest on savings, rent from property)	<input type="radio"/>				
Contribution in kind (e.g. use of facilities and free professional assistance)	<input type="radio"/>				
Gifts (e.g. sponsorship, donations)	<input type="radio"/>				
Subscriptions	<input type="radio"/>				
Borrowed money (e.g. loans)	<input type="radio"/>				

22. Approximately how much of your income is earned? (e.g from selling products and service and / or contracts to deliver services) (Tick one answer)

<input type="radio"/> 0%	<input type="radio"/> 1-20%	<input type="radio"/> 21-40%
<input type="radio"/> 41-60%	<input type="radio"/> 61-80%	<input type="radio"/> 81-100%

23. What financial assets does your organisation or group have? (Tick one answer on each line)

	No assets/reserves at all	Less than £10,000	£10,001 - £25,000	£25,001 - £50,000	£50,001 - £100,000	£100,001 - £250,000	£250,001 - £1,000,000	£1,000,001 - £5,000,000	£5,000,001 plus
Approximate value of property we own outright	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Approximate equity on property we own with a mortgage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Approximate reserves in stocks, shares, savings etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Approximate cash reserves in current account.	<input type="radio"/>								
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24. In the last financial year, has your organisation or group drawn on its reserves? (Tick one answer only)

- We don't have any reserves
- No, we have not drawn on our reserves
- Yes, we have used 'some' of our reserves to invest in new activities (such as buying property, developing a new service, employing a development worker)
- Yes, we drawn 'heavily' on our reserves to invest in new activities (such as buying property, developing a new service, employing a development worker)
- Yes, we have used 'some' of our reserves for essential costs (such as salaries, rent, etc.)
- Yes, we have drawn 'heavily' on reserves for essential costs (such as salaries, rent, etc.)
- We have used 'some' reserves for both investment and essential costs
- We have drawn 'heavily' on reserves for both investment and essential costs
- Other

24.a. If you selected Other, please specify:

Working with other organisations or groups

25. Over the last two years, has your organisation or group been involved in partnership bidding? (e.g. as part of a consortium or group bid) (Tick one answer only)

- Yes and have been successful
- Yes and have not yet been successful
- No, but we are considering this
- No and we are not considering this

26. Which of the following best describes your organisation's or group's current position about tendering for public sector services? (Tick one answer only)

- We are not aware of these opportunities
- We are aware of these opportunities but they are not relevant to our organisation's objectives
- We are aware of these opportunities but need more information
- We are interested in this option but would need extra support to do this
- We are interested in this option but feel there are barriers in the tendering process
- We are already bidding to deliver public sector services
- We are already delivering public sector services for which we have tendered

27. How do you think your organisation or group is regarded by local statutory bodies in your area? (e.g. Local Authorities, Health Organisations, etc) (Tick one answer on each line)

	Strongly agree	Agree	Disagree	Strongly disagree	Not applicable
They value the work of our organisation	<input type="radio"/>				
They understand the nature and role of our organisation	<input type="radio"/>				
They respect our organisation's independence	<input type="radio"/>				
They inform our organisation on issues which affect us or are of interest to us	<input type="radio"/>				
They involve our organisation appropriately in developing and implementing policy on issues which affect us	<input type="radio"/>				
They act upon our organisation's opinions and/or responses to consultation	<input type="radio"/>				

28. How important are your organisation's or group's relationships with private sector businesses? (Tick one answer on each line)

	Of great importance	Of some importance	Of little importance	Of no importance
They give us money to help us do our work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
They provide free facilities to help us do our work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
They provide volunteers to help us do our work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

They provide free expert advice to help us do our work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
They provide free media/public relations support to help us do our work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

29. What kinds of relationships do you have with other voluntary organisations and groups? (Tick one answer on each line)

	Yes, this is how we work now	Not at the moment, but we'd like to work this way	No, this doesn't apply to us
We have useful informal relationships with other voluntary organisations and groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We often work quite closely, but informally, with other voluntary organisations and groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We often work in formal partnership arrangements with voluntary organisations and groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We are a member of a consortium of third sector organisations and groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Strategies for the future

Ok, you're nearly done now - it's time to tell us how you feel about the future...

30. Are you doing or planning to do any of the following things to support your beneficiaries? (Tick one on each line if it applies to your organisation or group)

	Doing this now	Planning to do this
Increasing earned income	<input type="radio"/>	<input type="radio"/>
Increasing individual donations	<input type="radio"/>	<input type="radio"/>
Borrowing money to increase the volume of activity/enter new areas of work	<input type="radio"/>	<input type="radio"/>
Changing the way you run your services or activities	<input type="radio"/>	<input type="radio"/>
Working more closely with a public sector organisation	<input type="radio"/>	<input type="radio"/>
Merging with one or more similar organisations	<input type="radio"/>	<input type="radio"/>
Working more closely with another voluntary/not-for-profit organisation	<input type="radio"/>	<input type="radio"/>
Working more closely with a private sector company	<input type="radio"/>	<input type="radio"/>

Future prospects

31. Over the next two years, do you expect your organisation or group's involvement in the delivery of public services (e.g. contracts to run a care home, youth service, community transport etc.) will: (Tick one answer only)

- Increase
- Stay the same
- Reduce
- We do not deliver public services

32. Over the next two years, what do you expect will happen to your organisation or group? (Please tick once for each row)

	Increase significantly	Increase	Remain similar	Decrease	Decrease significantly	Not applicable
Income will...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Expenditure will...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of paid staff will...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of volunteers will...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Working in partnership will...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contracts held will...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The need for our services will...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Statutory agencies expectations of our services will...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Funding from Statutory agencies will...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Voluntary and community sector 'culture'

33. We are interested in the 'culture' of voluntary and community sector organisations and groups - where do you think your organisation sits in relation to the following? (Please tick *once* for each row)

	People in the public sector	People in the private sector	People in the community
In the way that we do our work in practical terms, we are closer in style to...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our values are matched most closely with the interests of...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The financial resources we use to do our work come mainly from...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Volunteers who support us come mainly from...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
When we are planning for the future, our approach is closer to...	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

34. If you would like to stay involved in the project and/or would like us to send you the results of the survey once they are completed, please tell us your email address (this will be removed from the dataset to assure confidentiality).

35. If there is anything else you would like to tell us about, please use the space below.

Postcode

That's it - thanks for doing the survey - when you press continue, your answers will be submitted to BRISTOL ONLINE SURVEY.

36. Please can you tell us the postcode of your main location? (This will be used confidentially for geographical mapping and will not be used for any other purposes).

Final Page

Thank you very much for completing the survey.

If you have any questions about the research and/or the questionnaire please contact:

Professor Tony Chapman, St Chad's College, Durham University, 18 North Bailey, Durham DH1 3RH; 0191 334 3327(voice mail), tony.chapman@durham.ac.uk.
