

# **Gallery Assistants**

## **Background**

Catalyst Science Discovery Centre and Museum has been successfully trading for over 30 years. Our aim is to inform, educate and inspire the widest audience about the relevance of Science Technology Engineering and Maths (STEM), chemistry and related industries through;

- Our unique offerings and hands-on experiences
- Our rich industrial heritage archives
- Our strong links to the local area.

#### The Role

Reporting to the Visitor Services Manager

Responsible for: Engaging and welcoming guests and supporting the guest experience in the interactive gallery

Rate of Pay: Minimum Wage, casual contract

Base Hours: Range of weekend and weekday work available. Regular hours available during weekends and school holidays

### Main duties and responsibilities

### Responsibilities include;

- Welcoming and engaging guests
- Show guests how to use and get the most out of our exhibits in the downstairs galleries
- Be the point of contact for questions and advice about getting the most out of a visit
- Keeping the gallery and museum space clean and tidy
- Processing till transactions
- Complying with Health & Safety regulations

## Person specification:

- Warm, welcoming, outgoing personality
- Comfortable talking to guests of all ages
- Demonstrate an ability to prioritise tasks and communicate effectively at all levels
- Be an excellent team player
- Have a desire to succeed in your role
- Demonstrate exceptional timekeeping and reliability

## What you can expect:

- An opportunity to play your part to deliver an exciting community visitor attraction
- Supportive team around you who want to make our visitor experience the best around.
- Free parking and reduced rates in the Café.
- Training in food hygiene and allergens

## **How to apply**

Please send your CV and Personal Statement, stating clearly how your skills, experience and attributes relate to the role. Please send your application to jobs@catalyst.org.uk

Start date ASAP.