

JOB DESCRIPTION

JOB TITLE: Community Connector and Health Champion

RESPONSIBLE TO: Business Development Lead

RESPONSIBLE FOR: Engaging Irish, Irish Traveller and Gypsy communities, and people from other European communities living in Wirral, who face barriers in accessing services.

HOURS OF WORK: 35 hours per week, with some exceptions; this will be agreed in advance.

SALARY: £23,870

PLACE OF WORK: Office base 151 Dale St, Liverpool. Service delivery across ICC geography

CONTRACT: To 31 March 2024

ROLE SUMMARY: The Community Connector and Health Champion will work to engage our communities who face barriers in accessing health and wellbeing services. We are looking for a passionate individual who will champion for the health needs of our community members, reduce the ongoing impact of COVID-19 and ensure fair and appropriate access to all health and wellbeing services. This role will require working with community members to understand their needs, developing strong relationships with stakeholders to champion for our communities, creativity to develop an exciting community engagement programme and determination to create real and lasting change.

KEY RESPONSIBILITIES:

- To increase engagement with local BAME communities and increase their knowledge of what local support is available to support them and their families
- To work collaboratively with other Wirral Partner Organisations to support the needs of the local BAME population in relation to COVID-19
- Support the development of health literacy information and training materials required to support BAME communities with easy read and/or other suitable communication formats.
- To increase BAME communities' access to technology, to enable people to access information and support in a timely and appropriate way
- To increase access to advice and information regarding health and wider services and COVID-19 information, ensuring information is developed in the correct format and language to enable informed choices
- To develop a creative and exciting community engagement plan, that works with BAME communities to deliver programmes that support health and wellbeing

- Contribute to the evaluation of all services and projects undertaken, including data collection and reporting
- Develop connection to community activities to increase confidence and self-esteem and improve health and wellbeing
- Improve digital awareness and skills to connect to an increasingly digital world, e.g. online GP consultation; access to benefits; access to online social and cultural activities

GENERAL RESPONSIBILITIES:

- Apply the strategic vision of ICC as outlined in the latest business plan
- Work within budgets and identify innovative ways to minimise programme expenditure and also to raise funds for the organisation
- Ensure ICC maintains a high profile in all aspects of engagement and promotion
- Develop and maintain relationships with key stakeholders
- Comply with all relevant policies and procedures
- All staff are expected to work in a flexible way

PERSON SPECIFICATION

ESSENTIAL KNOWLEDGE & EXPERIENCE	ASSESSMENT
	Application (A) Interview (I)
Relevant Degree or equivalent AND/OR proven experience in delivering community engagement and support	A
Direct experience of working with people & communities and working collaboratively to help people to have positive experiences	A & I
Experience of networking and building effective partnerships	A & I
Experience of fundraising and working with funding bodies	A & I

ESSENTIAL SKILLS	ASSESSMENT
Understand marginalisation & the particular experiences of Irish, Irish Traveller and Gypsy Traveller communities	A & I
Understanding and commitment to Asset Based Community Development	A & I
Understanding of the public health agenda and Covid-19	A & I
Understanding of how physical and mental health impacts wellbeing	A & I
Understanding and experience of Safeguarding	A & I
Empathic with proven ability to lead, engage and motivate people	A & I
Ability to form strong and appropriate relationships, demonstrating excellent communication skills at all levels	A & I
Highly proficient in use of IT and all systems provided including all Microsoft packages and social media	A & I
Excellent recording & reporting skills	A & I
Excellent Time Management and ability to work proactively and prioritise to meet tight deadlines	A & I

Ability to build strong and effective professional relationships with stakeholders internally and externally and including senior colleagues across range of disciplines	I
Excellent problem solving and lateral thinking	I
Enthusiastic, positive and flexible with high expectations of self and others	I
Understanding of Health & Safety, Equalities, Diversity and Inclusion, Human Rights, GDPR.	I
Ability to understand and embrace organisational values and mission	I

BEHAVIOURS	ASSESSMENT
Commitment to the values of ICC	
Commitment to treating everyone fairly regardless of difference, being respectful and non-judgemental	A& I
Commitment to Asset Based Community Development	A & I
Commitment to personal and professional development	A & I
High expectation of self and others	A & I
Willingness to work flexibly in terms of both hours and location including evenings and weekends by prior agreement	I